| Profession | Complaints Received | Referred for Investigation |
| :---: | :---: | :---: |
| Acupuncture - Acupuncturist | 1 | 1 |
| Anesthesiologist Assistant | 1 | 1 |
| Audiology - Audiologist | 0 | 0 |
| Chiropractic - Chiropractic Physician | 5 | 5 |
| Clinical Laboratory - Clinical Laboratory Personnel | 0 | 0 |
| Clinical Social Work - Clinical Social Worker | 4 | 5 |
| Clinical Social Work - Clinical Social Worker Intern | 1 | 1 |
| Dental - Dental Laboratory | 3 | 3 |
| Dental - Dentist | 12 | 11 |
| Dietetics \& Nutrition - Dietician/Nutritionist | 0 | 0 |
| Dietetics \& Nutrition - Nutrition Counselor | 0 | 0 |
| Electrologist | 1 | 1 |
| Electrolysis Facility | 4 | 3 |
| Hearing Aid - Hearing Aid Specialist | 1 | 1 |
| Marriage \& Family Therapy - Marriage and Family Therapist | 0 | 0 |
| Massage - Massage Establishment | 24 | 21 |
| Massage - Massage Therapist | 42 | 38 |
| Medicine - Medical Doctor | 37 | 36 |
| Medicine - Office Surgery Registration | 3 | 3 |
| Medicine - Physician Assistant | 0 | 0 |
| Mental Health Counseling - Mental Health Counselor | 6 | 5 |
| Mental Health Counseling - Mental Health Counselor Intern | 0 | 1 |
| Midwife | 1 | 1 |
| Naturopathic Physician | 3 | 4 |
| Nursing - Certified Nursing Assistant (CNA) | 8 | 8 |
| Nursing - Licensed Practical Nurse (LPN) | 3 | 2 |
| Nursing - Registered Nurse (RN) | 12 | 11 |
| Occupational Therapy - Occupational Therapy Assistant | 1 | 1 |
| Opticianry - Optical Establishment Permit | 8 | 7 |
| Opticianry - Optician | 3 | 3 |
| Orthotics \& Prosthetics - Orthotic Fitter Assistant | 1 | 1 |
| Orthotics \& Prosthetics - Orthotist | 3 | 2 |
| Orthotics \& Prosthetics - Prosthetist | 1 | 1 |
| Orthotics \& Prosthetics - Prosthetist-Orthotist | 1 | 1 |
| Osteopathic - Osteopathic Physician | 0 | 0 |
| Pain Management Clinic | 1 | 1 |
| Pharmacy - Pharmacist | 1 | 0 |
| Pharmacy - Pharmacy | 3 | 3 |
| Pharmacy - Pharmacy Technician | 5 | 5 |
| Physical Therapy - Physical Therapist | 3 | 3 |
| Podiatry - Podiatric Physician | 1 | 1 |
| Psychology - Psychologist | 3 | 3 |
| Radiologic Technology - Radiologic Technologist | 2 | 1 |
| zReferred Non-Jurisdictional | 3 | 1 |
| Totals | 212 | 196 |


| Inquiries Completed | Investigations Completed | Cease and Desist Issued | Referrals to Law Enforcement |
| :---: | :---: | :---: | :---: |
| 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 |
| 0 | 1 | 1 | 0 |
| 0 | 3 | 2 | 1 |
| 0 | 1 | 0 | 0 |
| 0 | 0 | 0 | 0 |
| 0 | 1 | 1 | 1 |
| 0 | 1 | 1 | 0 |
| 1 | 17 | 8 | 4 |
| 0 | 5 | 2 | 3 |
| 0 | 1 | 0 | 0 |
| 0 | 2 | 0 | 0 |
| 0 | 3 | 3 | 3 |
| 0 | 3 | 1 | 0 |
| 0 | 1 | 1 | 0 |
| 2 | 24 | 16 | 12 |
| 0 | 31 | 22 | 16 |
| 3 | 35 | 16 | 14 |
| 0 | 0 | 0 | 0 |
| 1 | 0 | 0 | 0 |
| 0 | 7 | 1 | 2 |
| 0 | 1 | 0 | 0 |
| 0 | 0 | 0 | 0 |
| 0 | 13 | 6 | 7 |
| 0 | 7 | 3 | 3 |
| 0 | 2 | 1 | 0 |
| 2 | 9 | 2 | 2 |
| 0 | 0 | 0 | 0 |
| 0 | 7 | 3 | 2 |
| 1 | 3 | 1 | 1 |
| 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 |
| 0 | 2 | 0 | 0 |
| 0 | 1 | 1 | 0 |
| 0 | 1 | 0 | 0 |
| 0 | 5 | 3 | 1 |
| 0 | 8 | 5 | 3 |
| 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 |
| 0 | 8 | 2 | 3 |
| 0 | 2 | 1 | 2 |
| 1 | 1 | 0 | 0 |
| 11 | 206 | 103 | 80 |

